# THE RESPONSIBLE AI INDEX



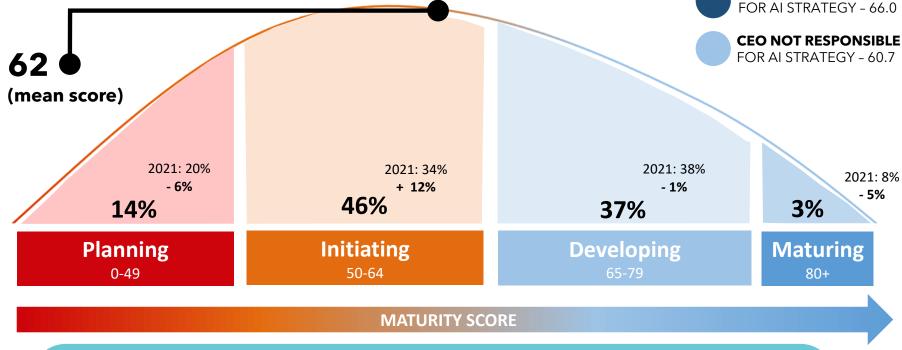
Bridging The Responsible Al Gap: 2022

The 2022 Responsible Al Index, sponsored by IAG and Transurban, measures and tracks how well organisations are designing and implementing Responsible AI systems. It is based on a survey of over 400 executive decision makers responsible for AI development.

The mean Responsible AI Index score for Australian-based organisations is 62 out of 100 (unchanged since 2021). Organisations where the CEO is responsible for driving the AI strategy are more mature than those where the CEO is not taking the lead.

With only 3% in the maturing segment, this demonstrates there is significant room for improvement, and raises a concern that many organisations are not yet including responsible practices and ethics

into the design and deployment of their Al systems. **CEO RESPONSIBLE** 



THE RESPONSIBLE AI MATURITY SEGMENTS

**Mature** (0-64) Early stages of AI deployment Focussed on quickly reaping commercial benefits

(65+) Implemented auditing processes for AI and/or developed guidelines for responsible use of Al

More

**Mature** 

- of Al automation
- May have lack of confidence, leadership support and/or knowledge of responsible Al

Less

- of using AI technologies Strong culture of data protection and security Use external specialists and advisors

Strong focus on the moral and ethical implications

**RESPONSIBLE AI STRATEGY** 

# ORGANISATIONS ARE TAKING A MORE STRATEGIC APPROACH TO AI

# Compared with 2021, more organisations are taking an enterprise-wide approach for the development of AI

2022

Has a strategy for the development of AI that is tied to the wider business strategy across all divisions

51% 2021 **PUTTING PRINCIPLES INTO PRACTICE** 

### **GROWING AWARENESS OF AUSTRALIA'S AI ETHICS PRINCIPLES**

### 2022 70% **Aware of Australia's AI Ethics Principles**

**57%** 2021

THE RESPONSIBLE AI GAP

22%

23%

AGREEMENT WITH STATEMENTS **ACTIONS TAKEN PRINCIPLE ABOUT AI PERFORMANCE** 

**HUMAN, SOCIAL** 

**ENVIRONMENTAL** 

WELLBEING

**VALUES** 

**FAIRNESS** 

AND

generate quantifiable 81% benefits to humans,

Our Al systems

society and the

designed to be

to minimise the

systems causing

individuals.

likelihood of our Al

unfair treatment of

at their core.

human-centered

environment that outweigh the costs." Our AI systems are

**HUMAN-CENTRED** 

human rights.

We have robust systems and processes in place

> communities or groups. Our Al systems comply with

Have reviewed Al **26%** algorithms for

potential bias.

Have hired

Have monitored

outcomes for

customers or

employees.

84%

79%

77%

and security regulations. Our AI systems are

designed to be

safe and to not

people.

harm or deceive

relevant privacy

PROTECTION AND **SECURITY** 

**PRIVACY** 

24% technical consultants or professionals.

84%

84%

We are able to transparently show

and explain how

algorithms work.

TRANSPARENCY

**AND** 

**EXPLAINABILITY** 

**RELIABILITY AND** 

**SAFETY** 

Have developed

supporting

materials to

inputs and

processes.

explain the Al

decision-making

80%

We have a timely process in place to allow people to challenge the use or outcomes of our

Al systems.

CONTESTABILTY

Have set up recourse mechanisms (i.e. 23% if an Al negatively affects

public).

a member of the

85%

Our leadership can be held accountable for the impact of their Al systems.

Average

agreement

**ACCOUNTABILITY** 

58 pt gap

the business leadership on 23% the issues around responsible Al.

Average

49%

actions taken

84%

BENEFITS OF RESPONSIBLE AI

Do the benefits of a designing and building a

responsible AI system outweigh the costs for

RESPONSIBLE AI PROVIDES A COMPETITIVE ADVANTAGE

71%

### Mature Does a responsible approach to Al give your organisation a significant competitive advantage? Less 29% **Mature**

More

THE BENEFITS OF RAI OUTWEIGH THE COSTS

your organisation?

More Mature Less 57% **Mature** 

# **BRIDGING THE RAI ACTION GAP**

# **REVIEW OF RESPONSIBLE AI TOOLS AND GUIDELINES**

2022 Responsible Al Index Report

2022 Responsible AI Review of Tools and Guidelines Report

2022 Responsible AI Review of Tools and Guidelines Infographic Get your RAI score with the free Responsible AI Benchmarking Tool

FOR MORE INFORMATION, PLEASE CONTACT:

Downloads

**Dr Steve Nuttall** 

Director, Fifth Quadrant

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The Australian Department of Industry, Science and Resources has developed eight AI Ethics Principles to average gap of 58 points across the 7 AI ethics principles.

Have identified

opportunities for

Have reviewed

databases for

potential bias.

underlying

and assessed

the risks and

60%

25%

26%

Have engaged

24%

Quadrant, to conduct a review of responsible AI tools and guidelines. The purpose of the review is to help businesses put the Australian AI Ethics Principles into practice in their organisations.

iag